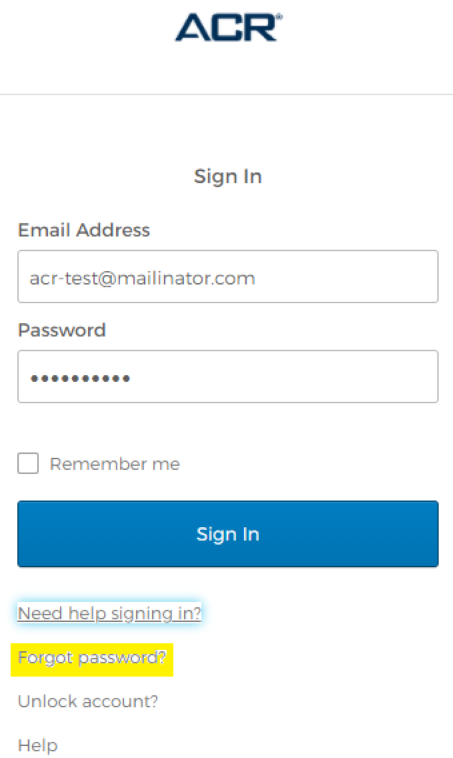
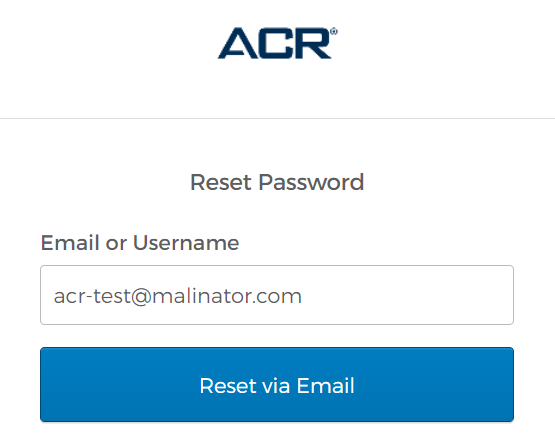
**How to Reset a Forgotten Password**

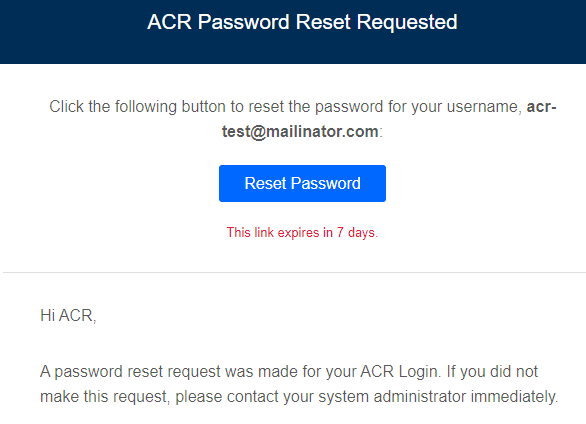
1. From the ACR Login page ([https://sso.acr.org](https://sso.acr.org/)) click 'Need help signing in?' to view the self-service options available.
2. Select 'Forgot password?'



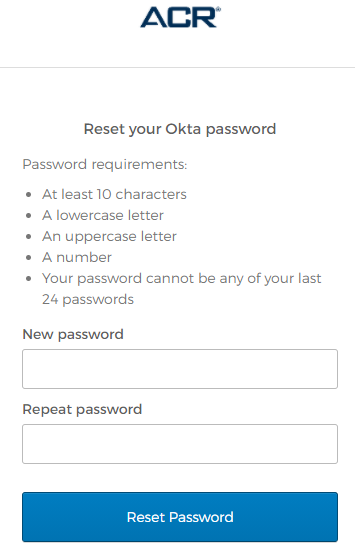
1. Enter the email address used for your ACR Login and click 'Reset Email.’ This must be a valid, active email address that you can access.



1. If you have an active ACR Login, then you will receive the following email.



* 1. Click the 'Reset Password' button in the email.



* 1. You will be taken to the screen as shown on the right and asked to create a new password based on the requirements shown.
* Enter your password in both the 'New password' and 'Repeat password' fields and click 'Reset Password.'
* If successful, you will be taken to your ACR Login dashboard where you can access your ACR applications.

Note: You do not need to update or change your email unless either you or the ACR suspect your account may have been compromised.

Questions? Contact [NRDRSupport@acr.org](mailto:NRDRSupport@acr.org)